March 28, 2025

Demonstrating value to retain your Denplan patients

30 Minutes of CPD

This document certifies that **Trudie Smith** has completed the training "Demonstrating value to retain your Denplan patients Webinar"

Course summary: Learners will gain an understanding of how to promote the value of being a patient at their practice and being on a plan. Learners will explore how to discuss benefits. This session ends by looking at how to retain patients in the event they are thinking of cancelling. GDC development outcomes: A, and D

provided by academytrainers@simplyhealth.co.uk

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Reference Number: 6315398428273694

You can also find this document on the Internet at the following address: https://denplanacademyonlineplus.360learning.com/redirect/api/certification/6315398428273694

Dr Catherine Rutland MA BChD IRMCert CMI Level 7
Certificate in Leadership Coaching and Mentoring | GDC No. 68354

Denplan CPD quality assurance lead

Please **retain** this certificate along with your learning objectives document. Please submit **both** if requested by the GDC.

All Denplan CPD events are subject to comprehensive quality assurance protocols.
Details of which may be accessed by visiting Denplan.co.uk > For dentists > Training Academy > My CPD > CPD and quality assurance protocol and http://www.bdia.org.uk/dental/resources/code-of-practice
Denplan confirms that the information is complete and accurate. Your CPD certificate should be retained as evidence of verifiable CPD and for submission to the GDC, if requested. All Denplan CPD activities are designed to support dental teams in complying with the GDC's standards for enhanced continuing professional development (eCPD). If you wish to provide additional comments please email: denplantrainingacademy@simplyhealth.co.uk or contact the BDIA directly at info@bdia.org.uk